



REPUBLIC OF NAMIBIA



MINISTRY OF FINANCE – INLAND REVENUE DEPARTMENT


PRESS RELEASE

NOTIFICATION TO TAXPAYERS

INTRODUCTION OF THE INTEGRATED TAX ADMINISTRATION SYSTEM (ITAS)

1. The Ministry of Finance has developed an integrated information technology solution for administration of taxes. The new system known as Integrated Tax Administration System (ITAS) will replace the existing legacy system (Taxlive) and is expected to become operational as from 17 January 2019. The new system which will be available 24/7 will allow taxpayers to submit requests and file their returns online. The current tax system will officially be shut down on the 31 December 2018.
2. As part of transition from the old system to the new system, *there will be a two week system downtime for all individual and business transactions before the new system comes into operation starting from 31 December 2018 until 16 January 2019.* This means no processing of any transaction will take place during this period.
3. Other services such as issuance of Good Standing Certificates and Taxpayer Registrations will also not be available during the transition period.
4. During this period, taxpayers will still be able to submit tax forms at all Receiver of Revenue Offices and make tax payments via Electronic Fund Transfers (EFT) and Direct Bank Deposits.
5. When the new system becomes operational, taxpayers are urged to register as E-service users and maximise the benefits of electronic filing, which will result in a quick service. To register, taxpayers should login on www.itas.mof.na and download the ITAS Portal User Guide or contact our Call Centre @ 061-20894000 for any assistance.
6. Enquiries relating to this notification should be directed to Mrs Sirkka Masilo, ITAS Project Manager @ 061-2092466 or 0812695429 or emailed to itas@mof.gov.na.



ERICA B. SHAFUDAH
PERMANENT SECRETARY


DATE